

Post title:	Volunteer Refreshment Assistant
Supported by:	Activity Worker

Purpose of the Role

Sheffcare is a charity aiming for everyone to have a good day every day through:



- To follow Sheffcare's values and support the work of the Charity.
- To support Sheffcare staff during refreshment breaks.
- To socialise with the residents and assist them to engage.

Tasks and Activities

- Support care home staff to prepare drinks and snacks for the residents during a morning or afternoon session.
- Support care home staff in asking residents if they would like any refreshments, making and providing these to the residents.
- Establish and build befriending relationships with residents.
- Support care home staff in clearing away afterwards and maintaining a clean and safe environment for the residents.

Person Specification

We are looking for people who are passionate about helping people in care homes to keep social and comfortable.

We would like to hear from you if you:

- Share our values.

- Are compassionate and keen to provide a high standard of service.
- Have excellent listening and communication skills.
- Have the ability to adapt your approach to communicate with people who may have different communication needs (e.g., due to Dementia, hearing loss).
- Have an understanding of the importance of following policies, procedures and guidance.